

Lesson 5: What's in It?

Lesson Objective

By the end of this lesson, you will be able to:

- ✓ Giving information about hotel amenities
- ✓ Naming basic objects and appliances in the room

When you have decided to stay in a hotel, what do you consider in choosing which hotel to stay? Booking a hotel, it's not just about finding a place to sleep. It's about providing yourself with facilities that make your stay a pleasant and memorable experience. Therefore, before booking a hotel, you must consider about the amenities in the hotel that meet your necessities.

Everyone has different purposes to stay in a hotel so that their needs are different too. If you stay in a hotel to take care of a business, you have to be sure that the hotel provides free Wi-Fi for the smooth running of your business. If you need to dress up for attending important events, you will probably need an in-room iron and hairdryer. However, if you are going to spend your free time in a hotel without going anywhere, it's better for you to check that there is an HD TV in your room for entertainment and a swimming pool or gym for doing exercises.

Each hotel provides various facilities according to the room rates they offer and the hotel level. The 5 star hotels usually provide complete amenities. In general, hotel amenities can be divided into two categories: in-room amenities and public amenities. Public amenities are hotel facilities that can be accessed by all of the hotel guests regardless of what type of room they order.

The examples of public amenities in a hotel are parking area, swimming pool, fitness center, spa center, bar, restaurant, kid's corner, bikes and Wi-Fi.



Beside public amenities, a hotel also provides in-room amenities which tend to be more specific depending on the type of room booked by the guests. In-room amenities are divided into two categories: bathroom amenities and living room amenities. These are amenities that are usually provided by a hotel:

Bathroom Amenities	Living Room Amenities
Toilet Paper	Hanger
Shower Cap	Slippers/Sandals
Shampoo	Laundry Bag
Conditioner	Laundry List
Hair Dryer	DD sign
Bath Soap	Memo Pad
Bath Foam	Telephone
Bath Robe	Telephone Book
Cotton Bud	TV
Tooth Paste	Air Conditioner
Tooth Brush	Fridge
Comb	Iron
Shaving Cream	Tissue Box

Razor	Mini Bar Set (Heater, Glass, Coffee, Tea, Creamer)
Waste Basket	Ashtray
Sanitary Bag	Desk Set and Fountain Pen
Towels	Door Knop Menu
Glass	Room Service Menu

Some hotel amenities are actually allowed to be taken home by the guests. Hotel amenities that can be taken home are usually small items designed for single use such as hotel slippers, shampoo, soap, toothpaste, toothbrush, shower cap, and note pad. On the other hand, non-disposable hotel amenities including towels, bathrobes are not allowed to be taken home.

Exercise

Fill in the blanks with the word provided below!

Baby crib Do not disturb sign Towel Free Wi-Fi Shaving cream
Shower cap Fitness center Q-tips Bicycles Ashtray

- Let's do some exercise, the hotel provides a _____
- We bring a baby. We must call the receptionist to prepare a _____ in our room.
- Son:** Should I bring a _____ to wipe my body after bathing?
Mom: No. That's one of the bathroom amenities which is provided by the hotel.
- I'm going to concentrate with my business for a while. I think I need to place the _____ on the door so that nobody will disturb me.
- Don't forget to apply the _____ before using the razor. It will keep you from shaving injuries.
- Guest: Does this hotel provide _____ ?
Receptionist: Yes, mam. The password has been written in your room key.
- I need a _____ to clear my ear.
- You have to use the _____ so that your long hair isn't wet while you're bathing.
- Guest: I want to get fresh air in the morning but I don't want to go too far away. Do you have any suggestion?
Receptionist: This hotel has a wide park. You can go around the park with the _____ which are available over there.
- The hotel doesn't provide an _____ in the non-smoking room.